

OUT SURANCE

NAMIBIA

HELP @ OUT

**Emergency assistance when you need it
24 hours a day 7 days a week**

**0800 800 000 or
(061) 306 083**

What is an emergency?

**An emergency is a situation which could endanger
lives or lead to an increased financial loss if left
unattended.**

The ins and OUTs of HOME Assistance

Home Assistance applies to each Building noted on your Schedule. You are covered for any of the situations listed under **What is Covered**. The following annual limits apply to each different address noted on your Schedule:

- N\$ 5000.00 and
- A maximum of 2 incidents

What is covered	Limit
<ul style="list-style-type: none">• Locksmiths• Electricians• Plumbers• Tree fellers• Bee keepers	CallOUT + 1 hour labour
<ul style="list-style-type: none">• Builders• Glaziers	
<ul style="list-style-type: none">• Security	CallOUT + 12 hour shift

Referral services

Help@OUT is still available to you even if your annual limits are exceeded; any costs incurred for the services rendered by the Service Provider will be for your own account.

Public Emergency Services

- Notification to the Police, Traffic, Ambulance and Fire Brigade Services

Home gadgets

- Referral to service providers for home appliance repairs and services

**The costs for materials, parts and additional
labour are not included.**